

Digital Cookie®

Training Material Index for LBB Council Volunteers

| Registration Volunteer Login Forgot Password/Password Reset Unlock Account No Registration Email | <u>Tip Sheet</u> <u>Tip Sheet</u> <u>Tip Sheet</u> <u>Tip Sheet</u> | |
|---|---|--|
| Site Use Troop Dashboard Troop Site Setup/Links Troop Pickup Orders Troop Cheers | <u>Tip Sheet</u> <u>Tip Sheet</u> <u>Tip Sheet</u> <u>Tip Sheet</u> | <u>Video</u> <u>Video</u> <u>Video</u> |
| Mobile App Mobile App Troop Customer Support Help | <u>Tip Sheet</u> | <u>Video</u> |
| eBudde [™] Site Help (eBudde Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.) | • Council | |
| Direct Shipped & In-Person Delivery Order Inquiries | <u>Order Status Page</u> <u>Customer FAQs</u> <u>Contact Customer Support with an Order Issue</u> | |
| Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.) | <u>Volunteer FAQs</u> <u>Parent/Girl Scout FAQs</u> <u>Contact Customer Support with a System Issue</u> | |
| Digital Cookie Registration & Account Information Support | <u>Contact Customer Support with Registration Issue</u> <u>Contact Customer Support with Account Information Issue</u> | |
| Other | <u>Contact Customer Support with Other Questions</u> <u>Provide Feedback to Customer Support</u> <u>Contact Customer Support for All Issues</u> | |