

GSNI Cookie Chat for Volunteers—1/15/2025

The GSNI Product Program Team is excited to bring you weekly **Cookie Chats** packed with reminders, tips, and resources to help you shine throughout the 2025 Cookie Program! These updates will also be available on our [website](#) and [Rallyhood](#), so you're always in the loop! Hola! Para obtener más información o asistencia en Español envíe un correo electrónico a customercare@girlscoutsni.org. ¡Gracias!

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If you haven't already, [login to eBudde](#) and review the list of Girl Scouts in the troop to be sure all are listed. If you cannot find your eBudde Welcome email or its expired, go to the eBudde login page at <https://ebudde.littlebrownie.com> and click on Forgot Password to get started. Contact the Product Program Team if still having trouble.

Troop Initial Order Submission deadline is Monday, January 20@ 11:59 p.m. Review pages 7-9 of the [eBudde Troop Manual](#) for detailed instructions. Parents can enter paper order card order totals into Digital Cookie, by Sunday, January 19@ 11:59 p.m. which will transfer to eBudde. Share [this tip sheet](#) with parents to assist them with procedures.

When placing Initial Order additional cookies for booths can be added to the order. Keep in mind money for 50% of all cookie packages ordered through the Initial Order will be swept from the troop account on Wednesday, February 19. We do recommend ordering any S'mores or Toffee-tastics wanted for booths on the initial order as very limited quantities of these will be available at cupboards. *Careful not to over order S'mores even though it is the last year.*

Due to Monday, January 20, being a holiday, our Product Team will be working in shifts from 1-9 p.m. Please send any inquiries to cookies4you@girlscoutsni.org so the entire team can assist as needed. If we're unable to resolve all issues on Monday, don't worry—we'll still be available on Tuesday to provide support. While troops will be locked out of the Initial Orders tab on Monday 1/20 @ 11:59 p.m., Service Unit Cookie Coordinators will still have access to make changes through Tuesday, and Product Team will also be available to assist. We recognize the challenge of scheduling around holidays and will strive to avoid this conflict in the future.

During the Initial Order submission process for troops, service units and council, the **transfer of online orders from Digital Cookie will be paused from Monday, January 20-Wednesday, January 22.** Customers can still place orders, but these will not transfer to eBudde until the pause has been lifted. Girl Scouts are still able to utilize Digital Cookie through the end of the program on March 9.

Council Booth first round sign-up through eBudde begins at 6 a.m. on Wednesday, January 22, through Sunday, January 26 (11:59pm). During this time, troops may sign-up for a maximum of three booths at three different retailers. Requests for approval for Troop Booths (booths reserved by the troop) can be entered now into eBudde. See pages 10-13 of the [Troop Cookie Manual](#) for more information about Cookie Booths and pages 19-20 of the [eBudde Troop Manual](#) for instructions on entering requests for Troop Booths and signing up for Council Booths.

Our first **Virtual MicroTraining** took place **Tuesday, January 14!** Thank you to everyone who attended. If you couldn't make it, no worries—we recorded the session for you! It's now available on [Rallyhood](#) and our [website](#) for your convenience.

GSNI has many resources available to assist parents and volunteers through the Cookie Program.

Please go to www.girlscoutsni.org/cookieresources or [Rallyhood!](#) Volunteers can find answers to many questions in the [Troop Cookie Manual](#) and [eBudde Troop Manual](#). Both volunteers and parents can review the [Digital Cookie Manual](#) for assistance navigating this system.

GSNI Marketing Team loves to share videos and photos throughout the Cookie Program! Please send your videos and photos to stories@girlscoutsni.org. Recommend sharing videos taken vertically and around or under 1 minute in length.

For assistance throughout the Girl Scout Cookie Program, reach out to your Service Unit Cookie Coordinator or GSNI's Product Program Team at cookies4you@girlscoutsni.org.

Your GSNI Product Program Team,
Anna, Michele, Debbie, Samantha and Nicole