

## GSNI Cookie Chat for Volunteers—1/28/2026

GSNI Product Program Team will be sending weekly Cookie Chats with reminders, tips, and resources to assist volunteers with their journey through the 2026 Cookie Program. The Cookie Chats will also be posted on our [website](#) and [Rallyhood](#). Hola! Para obtener más información o asistencia en Español envíe un correo electrónico a [customercare@girlscoutsni.org](mailto:customercare@girlscoutsni.org). ¡Gracias!

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Troops may begin entering **Cookie Cupboard orders in eBudde on Monday, February 2**. A cookie cupboard is where troops can receive more cookies for additional Girl Scout orders and cookie booths. Review [Cookie Cupboards, Guidelines and Policies](#) and a list of all [council](#) and volunteer cookie cupboards along with eBudde instructions on how to place an order and cupboard guidelines. This list is **NOT** posted on the website but is available on [Rallyhood](#) in the Files section.

As troops continue through the next phase of the Cookie Program, **all allocations of additional packages sold and payments received from Girl Scouts is completed on the Girl Orders tab**. Please review pages 9-14 of the [eBudde Troop Manual](#) for instructions. As Girl Scouts continue to receive additional Digital Cookie girl delivery orders after Initial Orders, it is critical Troop Cookie Chairs follow the appropriate steps to get the Girl Scout the cookies needed and record in [eBudde](#) so the Girl Scout receives credit towards rewards.

**Initial Order deliveries are scheduled for February 5-9**. Each Service Unit has an assigned date and time. Your Service Unit Cookie Coordinator should be contacting all troops in the service unit with details.

**Delivery time sign-up**, for service units using eBudde to schedule troop delivery times, sign-up begins Saturday, January 31 at 8 a.m. and must be completed no later than Sunday, February 1 at 11:59 p.m. or a time will be assigned to your troop. See Delivery tab instructions on pages 9-10 of [eBudde Troop Manual](#). Please note, mostly only service units on the east side of the council use this feature.

Our second Virtual MicroTraining is **Monday, February 2**. Join us as we walk through Delivery, Cookie Booths, Cookie Cravers, Distribution of cookies to Girl Scouts from the Troop Link, and Allocating Cookies. We will be hosting two live sessions from [12-1 p.m.](#) and [7-8 p.m.](#), a recording will be posted on [Rallyhood](#) and our [website](#) for your convenience. We strongly encourage you to join us live so we can walk you through each step in real time, answer your questions as they come up, and make sure you feel confident and ready to go.

**GSNI has many resources available to assist parents and volunteers through the Cookie Program**. Please go to [www.girlscoutsni.org/cookieresources](http://www.girlscoutsni.org/cookieresources) or [Rallyhood](#)! Volunteers can find answers to many questions in the [Troop Cookie Manual](#) and [eBudde Troop Manual](#). Both volunteers and parents can review the [Digital Cookie Manual](#) for assistance navigating this system. Be sure to also check out our [2026 FAQs](#), which are updated throughout the season with answers to common questions and important program updates.

For assistance throughout the Girl Scout Cookie Program, join the Virtual Office Hours Tuesdays, [12-1 p.m.](#) and [7-8 p.m.](#), reach out to your Service Unit Cookie Coordinator or GSNI's Product Program Team at [cookies4you@girlscoutsni.org](mailto:cookies4you@girlscoutsni.org).

Your GSNI Product Program Team,  
Chelsea, Michele, Debbie, Samantha and Nicole