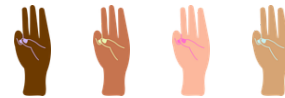


Welcome to Your Service Team Role!

We are SO excited you have chosen to be part of a key element of the Girl Scout experience in your community! Volunteers are the heart of Girl Scouts, and we are happy to have you on board in this role. As a Service Unit Team member, you are a direct representation of Girl Scouts. A well-functioning service unit increases awareness about the Girl Scout Movement, supports Girl Scout volunteers in the area, and increases the reach of Girl Scouting through membership, service, hosting events, and providing programming. These actions are critical to sustaining and expanding the Girl Scout Movement. Thank you for taking this step into leadership with GSNI, and we look forward to seeing the amazing things you do!



Service Unit Volunteer Mentor

As a Volunteer Mentor, you will collaborate with the Service Unit Manager (SUM), Service Unit Registrar, and the Service Unit (SU) Team, so you are not alone in your role! A Volunteer Mentor provides guidance, support, and encouragement to their service unit volunteers. You will also work with the Membership Engagement Specialist (MES) to help onboard new volunteers. It is a team effort!

What a Volunteer Mentor Does

How a Volunteer Mentor Does It

Serve as a local resource for new leaders and volunteers	
Build rapport to help new volunteers feel comfortable to ask questions, discuss ideas, and express challenges.	Connect with new volunteers to introduce yourself, explain your role, share your contact information, and let the volunteer know the best way to reach out to you. Routinely follow up with new volunteers.
Connect new volunteers with each other and to existing members.	Introduce new leaders to their local Girl Scout volunteer community.
Ensure volunteers know where to find the necessary resources and policies.	Discuss the Online Support for Volunteers page on GSNI's website. Reference the video demo for a complete walk thru.
Provide information and support throughout the year.	Continue to reach out to the new volunteers, especially throughout their first year. Pass along any new tips, service unit news and events, etc.

Promote the importance of the service unit	
Invite new volunteers to attend service unit meetings to stay up to date with the service unit and GSNI.	Invite new volunteers to service unit meetings and give dates and meeting location information. Send reminders before the meetings.
Explain how the service unit provides great networking opportunities.	Emphasize the importance of connecting with other volunteers for sharing ideas, guidance, handling challenges, and forming bonds.
Familiarize volunteers with service unit events and how these events give Girl Scouts an additional experience.	Explain where to find information on service unit events. Discuss how leaders can utilize these events as another activity to offer their troops.

Important Topics by Month

July

Take a break!

August

- Attend Service Unit Team Planning Meeting

September

- Meet and connect with new volunteers

October

- Check in with new volunteers

New Membership Year begins October 1

November

December

- Check in with new volunteers prior to cookie season

Enjoy your holidays!

January

Cookie season begins!

February

March

- Check in with new volunteers about renewal and end of year activities

April

Renewal begins!

May

- Renew your role
- Check in with new leaders to reflect on their first year

June

Take a break!