

Digital Cookie®

Unlock Account

Step 1: If you have attempted multiple times to login at digitalcookie.girlscouts.org and did not successfully input your password, you may find yourself locked yourself out. You can contact Customer Support or Unlock your account.

Log in to Digital Cookie
You can **unlock your account** or contact customer support.
Email
Password
Log in
Forgot password Need help to log in

Step 2: If you click the “Unlock Your Account” link, you will be asked to validate the email address you use for Digital Cookie, then click the “Send Email” button

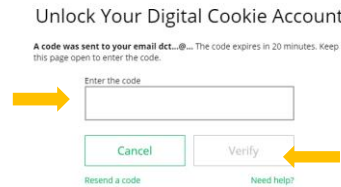
Unlock Your Digital Cookie Account
Enter the email address you use for Digital Cookie.
Email
dctest512-2@girlscouts.org
Cancel Send Email
Need help?

Step 3: You will be sent an email with the subject: “Your Pin Code” from “Girl Scout Cookies” (email@email.girlscouts.org). Check your junk/spam/promotions if you don’t receive it and be sure to add email@email.girlscouts.org to your “safe sender” list.
You will have a Pin Code in the email.

girlscouts
Dear Kaitlin,
Please find the pin number you requested below. Use this pin number to unlock your account. Please do not request another pin or this pin number will become invalid.
USERNAME: go-ore, kaitlin@gmail.com
COUNCIL NAME: Girl Scouts Heart of Pennsylvania
COUNCIL CODE: 258
UNLOCK PIN: 1234
Returns to your Digital Cookie® site log in screen and use the above PIN number to unlock your account.
Thank you,

Digital Cookie®

Step 4: Enter that Pin Code back in Digital Cookie on the unlock screen, then click on “Verify”.



Step 5: You will be taken back to the Digital Cookie login screen with your account unlocked and ready for you to attempt to login again. If you are unsuccessful logging in, consider resetting your password using the “Forgot Password” link. Otherwise, login and get started with your Digital Cookie experience.

