

## GSNI Cookie Chat for Volunteers—2/22/2023

GSNI Product Program Team will be sending weekly Cookie Chats with reminders, tips, and resources to assist with your journey through the 2023 Cookie Program. The emails can also be reviewed on Messages on your troop eBudde dashboard and will be posted on our [website](#). In this issue:

- Digital Cookie shipped orders starts 12 a.m. CST, 2/27/2023
- NEW Pop-up Challenges—Digital Cookie shipped orders
- Purchasing and selling Raspberry Rally cookies
- Additional orders after initial order
- Digital Cookie Troop Links and non-Traditional Booths
- Cookie Cupboards
- First Bank Sweep—Monday, March 6
- Cookie Cravers
- Council Booths and Troop Booths
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Digital Cookie shipped orders starts at 12 a.m. CST on Monday, February 27. Remember, there is a limited quantity of Raspberry Rally packages, so customers are encouraged to place orders as soon as possible to receive this NEW cookie! GSNI would like to remind everyone of the [message](#) sent in November regarding the shipped order delay. This decision to delay was made by GSUSA based on input from councils and LBB's best production estimates. The delay of Digital Cookie shipped orders allowed for that inventory of all cookie varieties to be available for Initial Order deliveries and cupboard inventory for all Little Brownie Bakers (LBB) councils equalizing impact. GSNI understands this delay was challenging, but we believe in our Girl Scouts and their ability to rise up and persevere!

NEW Pop-up Challenges include [Digital Cookie shipped packages by Girl Scout](#) and [Digital Cookie shipped packages by Troop Link](#) for Digital Cookie shipped packages sold February 27-March 19.

GSNI has been receiving questions whether troops can purchase Raspberry Rally cookies online and sell directly to customers. We DO NOT recommend this as the cost of shipping is more than proceeds received per package and we want the inventory to be available to customers trying to make online purchases, but it is not “against the rules.” However, troops and Girl Scouts may NOT charge customers for the additional shipping fees incurred. ALL GSNI troops and Girl Scouts must sell ALL packages of cookies for \$5 each.

Do you have Girl Scouts in your troop continuing to receive additional Digital Cookie girl delivery orders? You will need to give the Girl Scout the cookies for these additional orders from the troop's inventory. This may be from the extras received on delivery or the troop may need to get additional cookies from a cupboard. MOST IMPORTANT is these packages need to be entered into eBudde as a +Order under the Girl Scout on the Girl Orders tab. If these packages are not entered she is not receiving credit towards rewards for these packages sold and her balance due is not correct. **NEW FEATURE to see the packages that need to be entered and given to the Girl Scout—click on the Girl Scout on the Girl Orders tab, then click on Girl Delivery in the right-hand drop-down menu.** For additional details on this process, go to page 21-22 of the [Troop Cookie Manual](#), pages 8-9 of the [Troop eBudde Manual](#), and/or review the [Troop Girl Order tab microburst](#). **Remember ANY TIME you are giving a Girl Scout additional cookies after initial order, whether for Digital Cookie girl delivery orders and additional in-person orders, these need to be entered into eBudde on the Girl Orders tab.**

Digital Cookie Troop Links are available for troops to [set up](#). A Troop Link/Site has many uses. Troops can use at cookie booths to accept credit cards, all parents of Girl Scout with a Digital Cookie link can also access the Troop Link so it can be used at multiple booths by multiple users. Troop Links can also be used for [non-traditional booths](#) such as a Virtual Cookie Booth. Once Digital Cookie shipping opens on February 27, all published Troop Links will be available for customers to search on [Cookie Finder](#).

Very important, once orders are received on the Troop Link, [use these steps to distribute](#) cookies sold to Girl Scouts in the troop towards their rewards.

Cookie Cupboards are how troops can order additional cookies needed after initial order delivery. Additional cookies may be needed for cookie booths and additional Digital Cookie or in-person orders. Orders can be placed now. GSNI recommends placing orders by Monday of each week so we can move inventory to places needed if possible. Review the [Cookie Cupboard locations, guidelines, and procedures](#) information. Also see page 11 of the [Troop Cookie Manual](#).

The first bank sweep of troop bank accounts for money owed to council is Monday, March 6. This is for 50% of initial orders, including any packages ordered for cookie booths with the initial order. Girl Scouts must collect money from customers (who ordered through paper order card) when delivering their order, then turn into the troop to be deposited into the troop bank account. Money for Digital Cookie orders was collected at the time of the order. For more details and the formula to help calculate and estimate the sweep amount for your troop go to page 9 of the [Troop Cookie Manual](#).

[Cookie Cravers](#) are a great way for Girl Scouts with their parents to get additional cookies on their own and earn additional rewards! Using the [Cookie Craver order form](#), Girl Scouts can continue to take in-person orders and use the [Cookie Craver Submission form](#) to pick up cookies from a [Council Cupboard](#) starting Thursday, February 23, during cupboard hours. Girl Scouts who submit Cookie Craver orders for 18+ packages earn the Goal Getter patch and 36+ packages earn the Action patch. Rewards are received at the time submitting the order! The cookies are paid for at the time of pick up. Girl Scouts receive credit towards rewards and troops receive credit towards troop proceeds. Digital Cookie girl delivery orders cannot be submitted as part of this activity.

Troops can continue to sign up for Council Booth sites and enter approval requests for Troop Booths arranged by the council. For additional details on how to sign up, go to page 14 of the [eBudde Troop Manual](#). For additional details on cookie booths, go to page 14 of the [Troop Cookie Manual](#) watch this [instructional video](#).

Sometimes Troop Booth locations ask for a Certificate of Insurance from GSNI. To request this for a cookie booth, or any other needs, go to the [Online Support for Volunteers](#) webpage and scroll to the bottom of the page to complete the Requesting Certificate of Insurance from GSNI information.

As a troop participate in the [Gift of Caring Opportunity](#) and encourage Girl Scouts to participate in [Cookie Business Challenge](#) or [Cookie Craver](#). Go to [www.girlscoutsni.org/cookieactivities](http://www.girlscoutsni.org/cookieactivities) for more information on these [2023 Cookie Program Activities](#) and other fun things to do as a troop at a meeting to get excited about the Cookie Program!

Questions? Contact your Service Unit Cookie Coordinator or the GSNI Product Program Team at [cookies4you@girlscoutsni.org](mailto:cookies4you@girlscoutsni.org).

Thank you for your continued support of the Cookie Program and Girl Scouts of Northern Illinois.  
Your GSNI Product Program Team,  
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