



2011 Fall Product Program

Frequently Asked Questions

- **May I write one check for magazines and nut items?**

Yes. Please make checks payable to "Girl Scouts of Northern Illinois (GSNI)."

- **May I order more nut and candy items after I turn in my Girl Scout's order?**

Yes. Please call the Product Program Hotline at Extension 7250 to see which varieties are still available.

- **What if my Girl Scout's order is turned in late?**

If your daughter's troop/group has already turned in their fall product orders, bring or call in the order to your local Girl Scout Service Center. You will also pick up your fulfilled order and earned incentives there.

- **When will I get the magazines I ordered?**

It may take up to 14 weeks to process orders upon receipt. Girl Scouts of Northern Illinois tries to have the magazine orders mailed to QSP within a week of receiving them from the Service Unit Fall Product Program Coordinator.

- **How did I end up on a mailing list?**

QSP does not sell or distribute the names of subscribers who participate in our programs. Individual publishers, however, do occasionally sell or trade their subscriber lists and are free to do so. We do encourage customers who would prefer to have their names removed from these lists to write to:

Direct Marketing Association

Mail Preference Service

Attn: Preference Service Manager

PO Box 3861

New York, NY 10163-3861

Direct Mail Marketing Association

Telephone Preference Service

Attn: Preference Service Manager

PO Box 3079

Grand Central Station, NY 10163-3079