



## Build-A-Bear FAQs

### Q: Who can come and Build-A-Bear?

Anyone! You don't have to be a Girl Scout to make a new friend! Please see our walk-in hours below.

### Q: Is the South Elgin location a full-sized Build-A-Bear Workshop?

The South Elgin location is **not** a full-size Build-A-Bear Workshop. We are a smaller, specialized workshop featuring Girl Scout-themed bears and accessories, along with a selection of everyday animals and adornments. Visit us at our South Elgin location to meet your new friend!

### Q: How much are your party packages, and what is included?

We have two fun party packages available to groups with a minimum of 5 (five) participants.

#### **Awesome Adventure Package: \$38** per guest

This package includes: 1 (one) bear or furry friend for each guest (up to \$26), 1 (one) Girl Scout Uniform or clothing item (up to \$10), a fun patch, Cub Condo, and activity.

#### **The Ultimate Experience: \$50** per guest

This package includes: 1 (one) bear or furry friend for each guest (up to \$26), 1 (one) Girl Scout Uniform or clothing item (up to \$10), 1 (one) footwear item (up to \$8), a scent, a fun patch, a bear carrier (up to \$7), and activity.

### Q: Can I Build-A-Bear without an appointment?

A: Yes! We will be happy to take walk-ins during the following times:

Tuesdays	10 a.m.– 6 p.m.
Wednesdays	10 a.m. – 2 p.m.
Thursdays	10 a.m.–6 p.m.
Fridays	11 a.m.–2 p.m.
Saturdays	9 a.m.–12 p.m.

Hours are subject to change

**Q: Can I reserve a time for my troop or group?**

**A:** Yes! Reservations with a \$100 deposit (partially non-refundable, please contact us at [buildabear@girlscoutsni.org](mailto:buildabear@girlscoutsni.org) or 815-215-8550 for details) can be made during the following time slots:

Wednesdays 3–5 p.m.  
Fridays 2:30–4:30 p.m. and 5–7 p.m.  
Saturdays 12:30–2:30 p.m. and 3–5 p.m.

Hours are subject to change

**Q: Do you have an event room available for additional space?**

**A:** Yes! We have a meeting room to accommodate a limited number of guests. This room would be available for the duration of your event. An additional rental fee may apply. Please contact us for details at [buildabear@girlscoutsni.org](mailto:buildabear@girlscoutsni.org).

**Q: Can I bring food, cake, or party supplies/decorations?**

**A:** Yes, you may bring cake, food, party supplies, and decorations if you have reserved the additional room we have available. Some restrictions will apply, please contact us at [buildabear@girlscoutsni.org](mailto:buildabear@girlscoutsni.org) with any questions. \*GSNI does not provide any decorations, food, or party supplies (plates, utensils, cups, etc.).

**Q: Can Girl Scouts use Cookie Dough towards their Build-A-Bear purchase?**

**A:** Absolutely! We encourage it!

**Q: Can we use Build-A-Bear gift cards at the South Elgin location?**

**A:** Unfortunately, we are not authorized to accept Build-A-Bear gift cards. However, we do sell council-issued gift cards available for use at the South Elgin location. (They make great gifts, too!)

**Please reach out to us with any questions you may have about our Build-A-Bear Workshop at [buildabear@girlscoutsni.org](mailto:buildabear@girlscoutsni.org) or 815-215-8550. We will be happy to help!**

**\*\*We are unable to match or offer discounts that you may find on the official Build-A-Bear website or in a full Build-A-Bear Workshop. Our merchandise selection is subject to change based on availability or season.**